

MobileCal Frequently Asked Questions

What services do you provide?

MobileCal provides On-Site preventative maintenance, calibration, repair and inventory of precision torque tools. This includes: Clicker, dial and manual torque wrenches, Gear Torque Multipliers, Hydraulic torque wrenches and gauges, and Pneumatic torque wrenches and gauges

What does it mean to calibrate?

Calibration of torque tools involves determining torque output of a device and then correcting that device so that the output matches the pre-set readings. Clicker torque wrenches have been off by as much as 50% and we have seen hydraulic wrenches performing at hundreds of ft/lbs less than thought. These dangerous errors are corrected by calibration.

How does it work?

MobileCal has a service van that is outfitted with state of the art calibration transducers and loading fixtures. The van is stocked with common field repair parts for minor repairs of most major brands of torque wrenches.

How much does it cost?

MobileCal has a straight forward pricing system. Our prices are all-inclusive and are priced out on a per-tool basis. We can provide our pricing list and then you can add up what tools you have and figure the costs. Many times we find the cost of the job changes due to lost, broken or more equipment located than originally thought. Our average bill is about \$2,000.00. We do not charge for mileage, per diem, on-site labor or other various charges that add so much to a bill, if you're scheduled while we're in your area.

We already use a calibration company. Why should we switch to you?

Simply stated, we perform our service on-site. This eliminates the hassles of packing, crating, shipping, waiting and prevents the loss of use of your equipment in the event you need it and it is out being calibrated. Another important reason to use us is that we are specialized in torque wrenches. This assures you that you utilize a company that has the experience and resources to complete your job properly.

We have never calibrated our equipment before. Why should we start now?

Torque output changes over time. As materials wear and age, the changes in friction inside a tool will change from the original manufacturers guidelines. As part of most company's Quality Control Program there exists guidelines and recommendations for the calibration schedule of most equipment to enhance accuracy, quality and safety.

What will we receive for certification?

MobileCal provides full-color, laminated certification charts that include the following important information: as found readings, as left readings, manufacturers specifications, test standards, date, and N.I.S.T. traceability information.

What is traceability?

Traceability is a trail of paper work that traces the accountability of our calibration standards back to N.I.S.T. approved standards and methods.

Who provides the work?

MobileCal technicians will come on-site with the laboratory and provide the service. MobileCal technicians are fully trained in the procedures used and proven methods needed for repairing and calibrating your precision torque equipment.

How long does it take?

Generally, our technician shows up in the morning and completes the job the same day.

Do you do repairs?

We can provide minor repairs such a fittings, knobs, lever and seals right on the van. Any major repairs not able to be completed on-site can be taken with us, repaired and returned in a timely manner.

How do we get started?

Simply call 866-384-3010 and schedule a visit to your plant. We can provide a vendor information sheet, copies of our insurance certificates and W-9 information to get set up as a new vendor if we have not dealt with you in the past.